

family, resident, and staff update

February 24, 2026

Human Coronavirus OC43

Dear Holy Cross families, residents, and staff,

We learned February 24, 2026 that 5 residents on Memory Care 1 have Human Coronavirus OC43. All residents that are affected have additional precautions in place in addition to our routine practices. All affected residents are being closely monitored and are doing well.

As precautionary measures, we have:

- Affected residents have additional precautions in place.
- All residents and staff are being closely monitored for symptoms
- High risk recreational activities are halted for the residents in the affected areas
- Visitors to the affected area are encouraged to wear masks and eye protection

We are doing all we can to contain the outbreak, working closely with our zone's Medical Officer of Health and Alberta Health Services. We are monitoring residents very closely.

As with previous outbreaks, the outbreak status will be updated at covenantcare.ca by 6 pm every Thursday. Please direct questions to me at 587-230-7070 or email admin@covenantcare.ca.

Thank you for your continued support, patience, and understanding.

Barbara Asenso on behalf of
Janine Ollenberger
Site Administrator